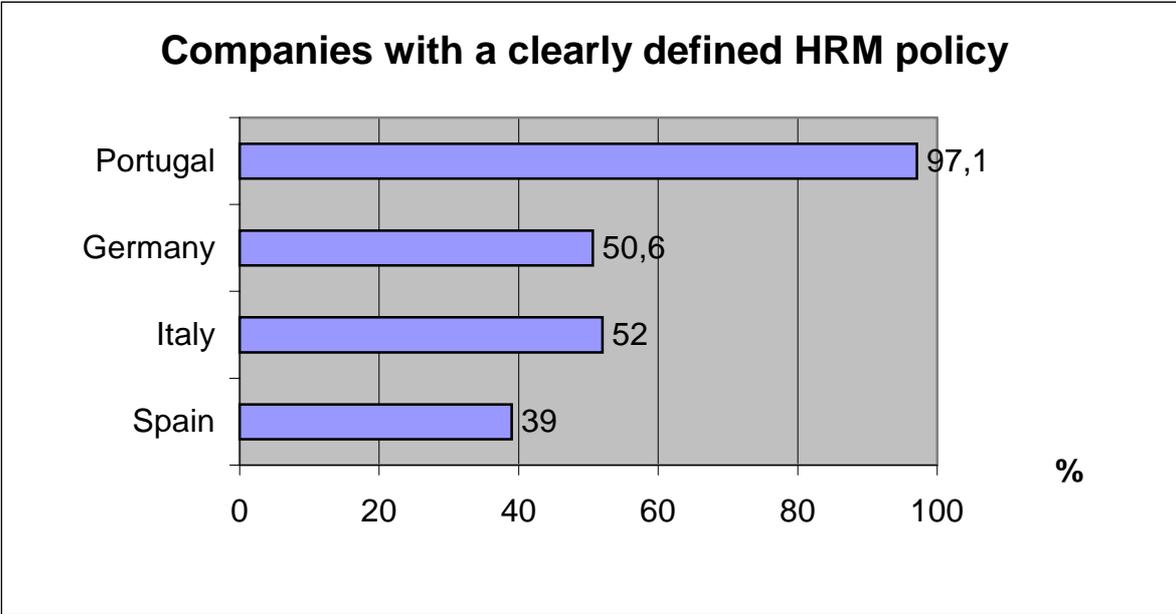
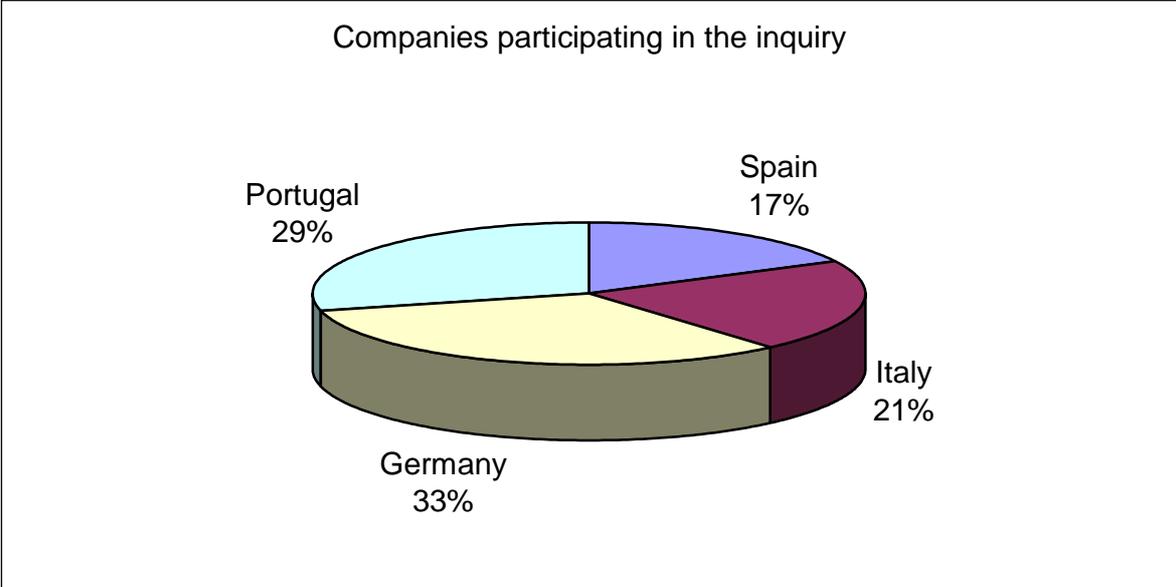


# HRM-WorkBench Study

## SAMPLE DESCRIPTION

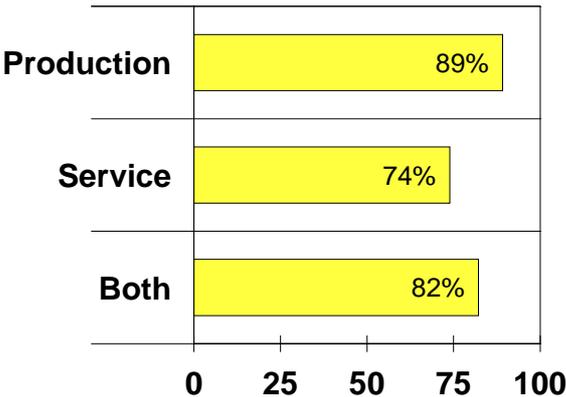
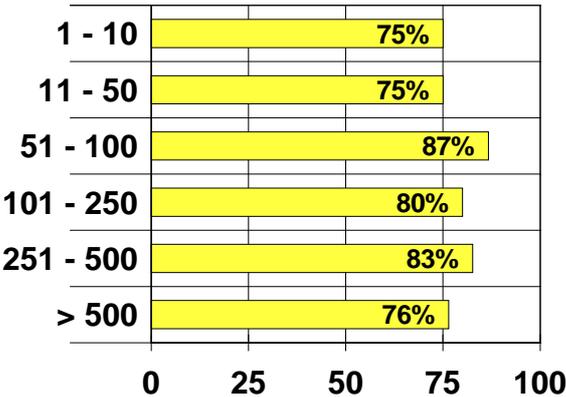
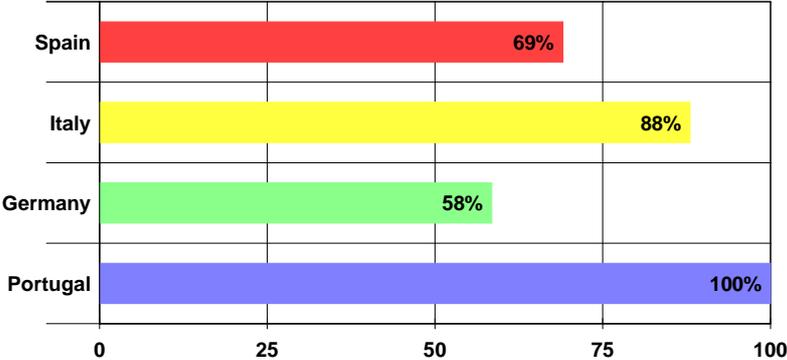
Companies participating in the inquiry	Spain	Italy	Germany	Portugal
	41	50	77	68



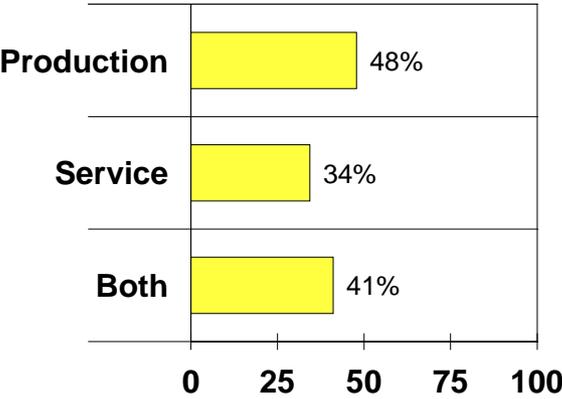
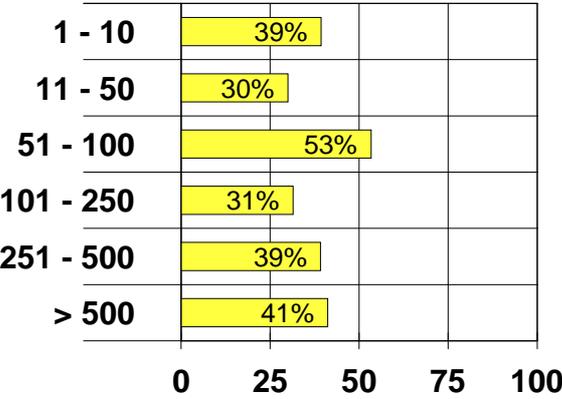
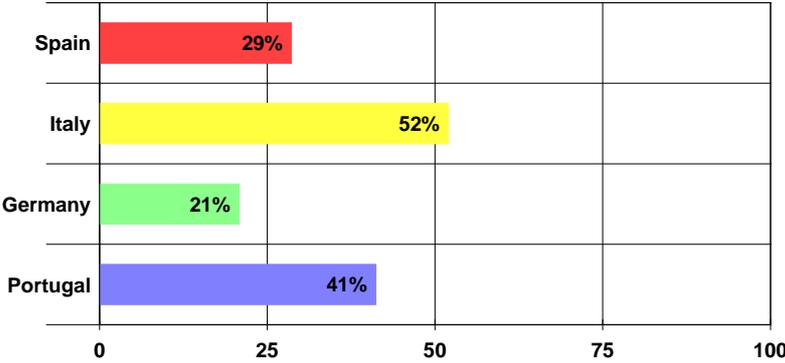
# FOR WHICH OF THE FOLLOWING ASPECTS RELATED WITH BUSINESS EXCELLENCE DOES YOUR COMPANY USE MEASUREMENT SYSTEMS ?

(Numbers in percentage of all companies, which use measurement systems for ...)

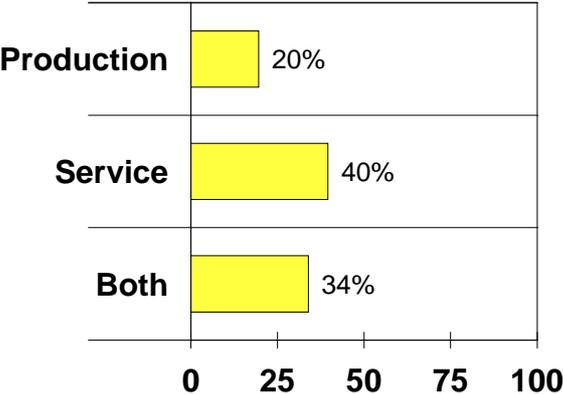
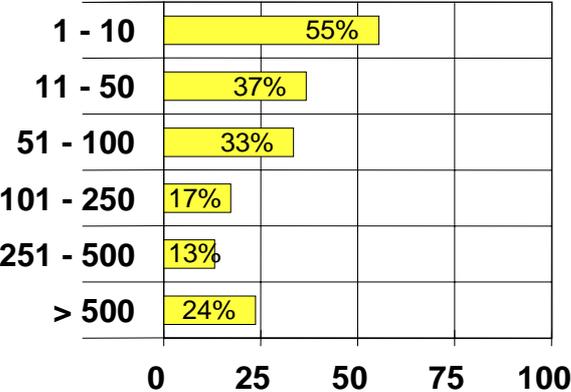
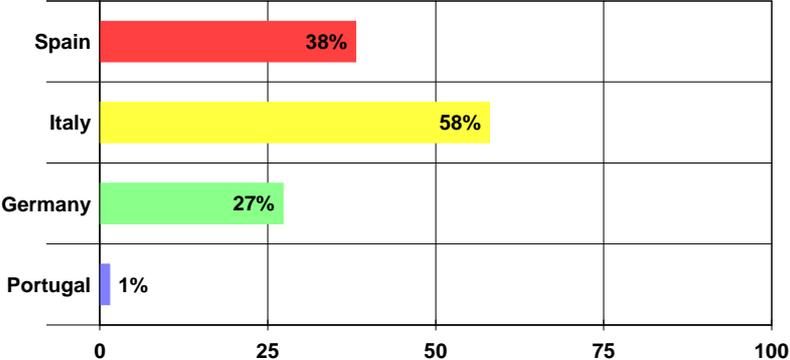
## Customer feedback and satisfaction regarding your products or services



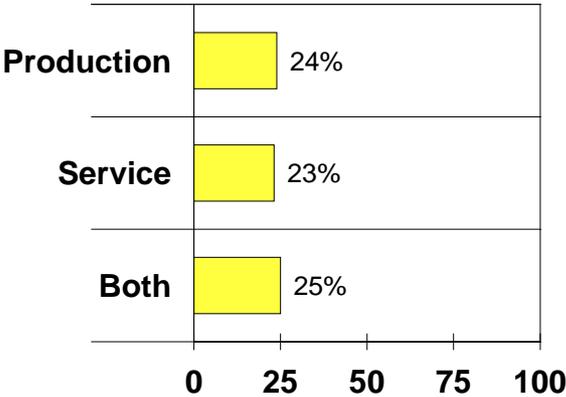
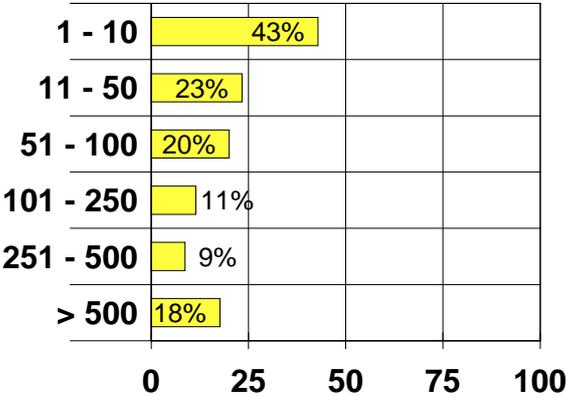
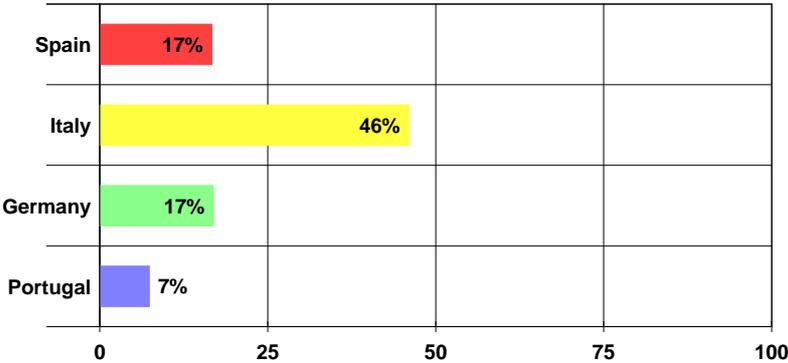
# The atmosphere and the psychosocial climate in your company for future development



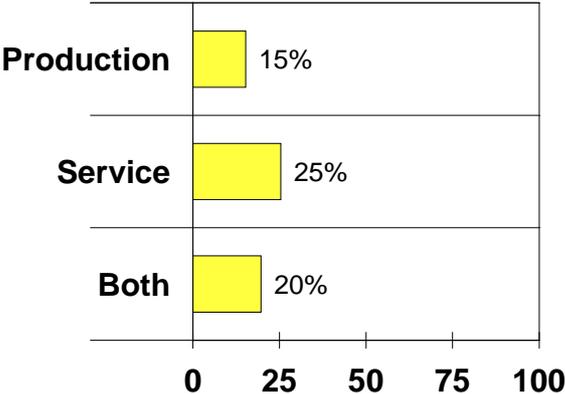
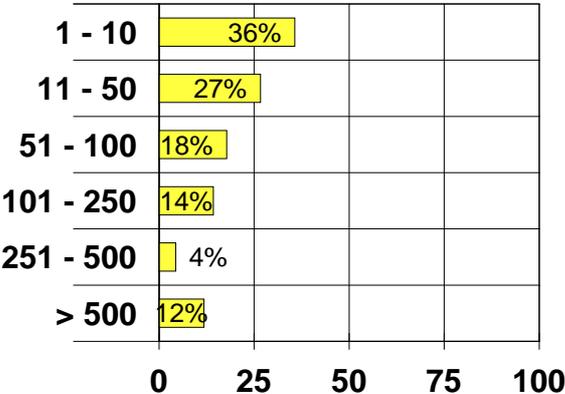
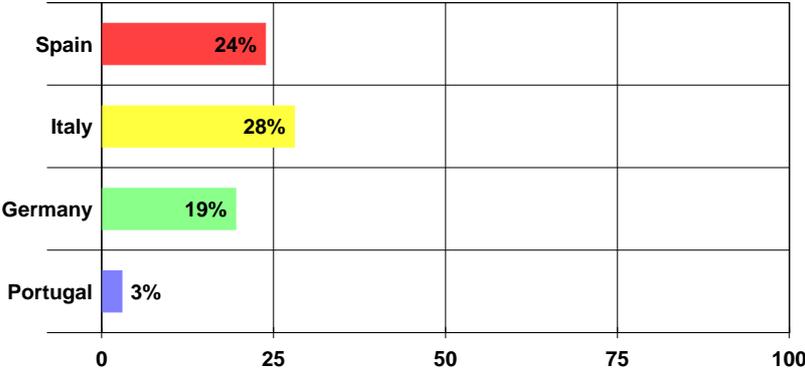
**The capacity the company has to learn from previous experiences and not to repeat the same mistakes of the past**



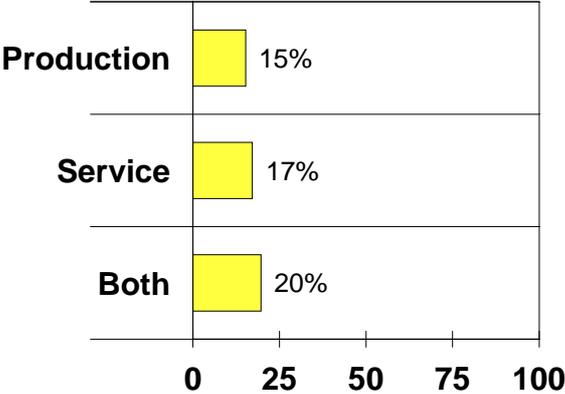
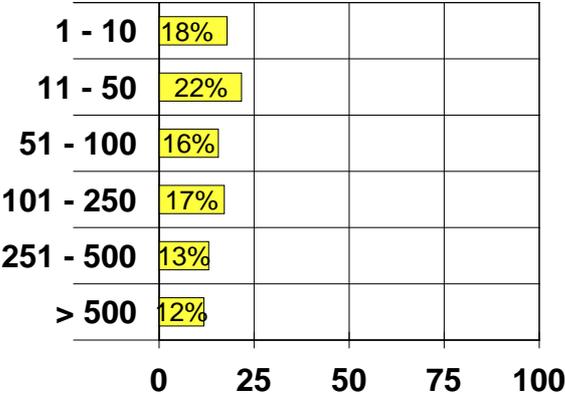
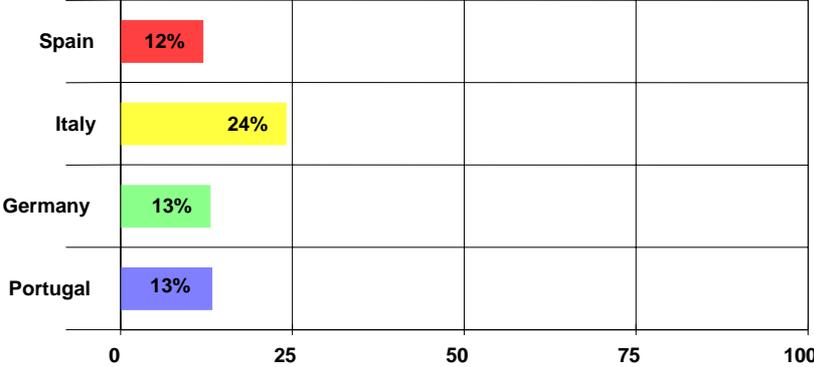
# The level of innovation of your company



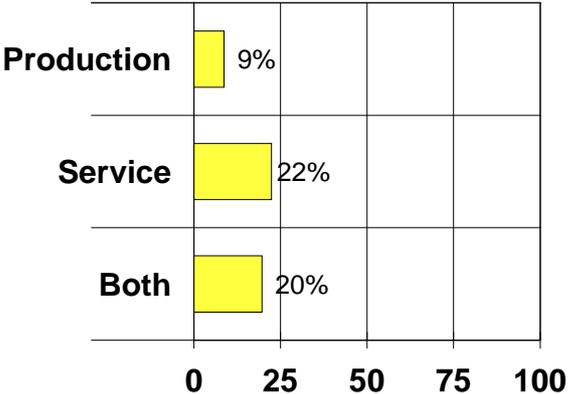
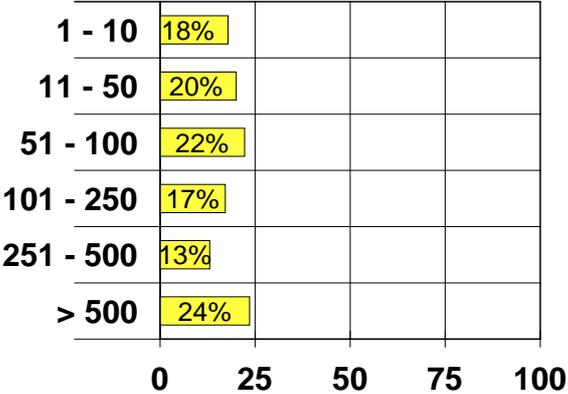
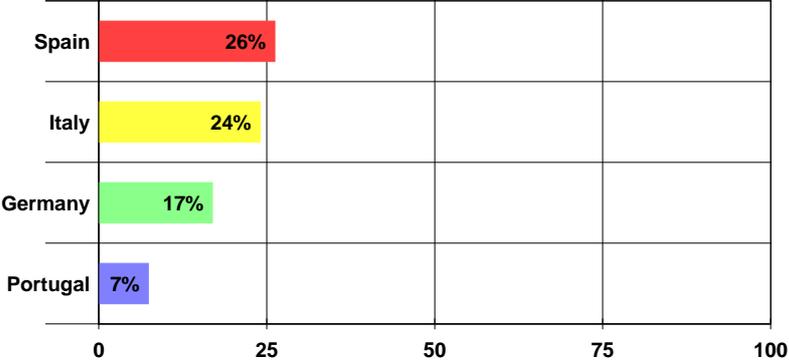
# The contribution of each employee to the innovation process



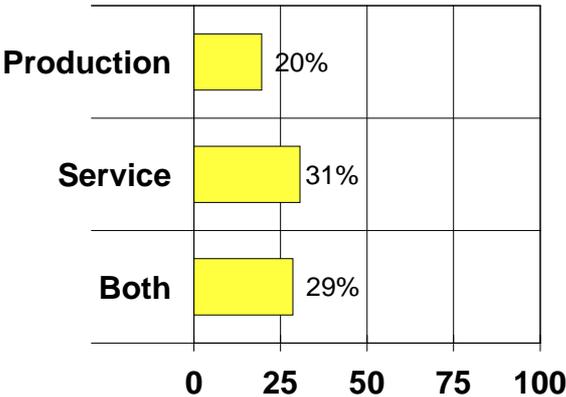
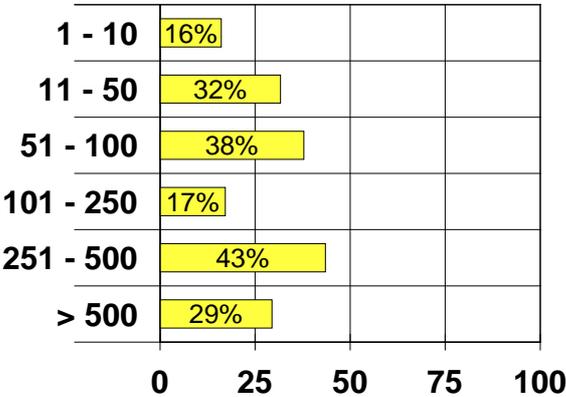
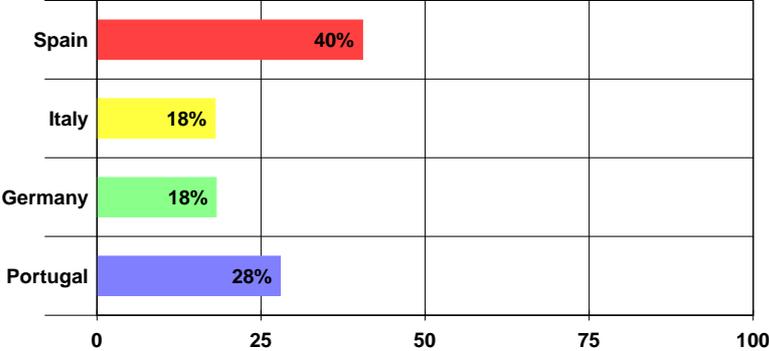
**The perceived effectiveness of managers regarding the way they manage their teams**



# The profile of your employees personality to prepare Personal Development Plans



# People skills and competencies in order to prepare Personal Development Plans



**Don't know / none**

